

DISCLAIMER:

Just like people, our pets can become distressed and potentially become too dangerous to groom. As such in the interest of your dogs welfare and the safety of your groomer, Dolly's Pooch Coiffeur reserve the right to refuse, or cease, a groom service should they deem it necessary. In this case the owner will be notified immediately. At the discretion of the salon owner a small fee of £20 may apply.

Your groom will be allocated a time slot. Should your dog NOT be collected (or contact not be made to make alternative arrangements) and at the discretion of Dolly's Pooch Coiffeur an hourly fee of 50% of the total groom may apply for each consecutive hour your dog remains in our care.

In some circumstances a dog with matted and tangled fur may need to be shaved. Dogs in such a condition are at higher risk of injury, disease, stress and trauma and as such the groomer will shave your pet for their own health and safety. Of course we will contact you should such an eventuality arise.

Although we pride ourselves on following all legal frame work, including but not limited too, The Animal Welfare Act 2012, along with being fully risk assessed we are not totally immune to accidents. Grooming equipment is very sharp and can be dangerous around active dogs and as such on the very rare occasion can cause nicks, cuts, scratches and cutting the quick of the nail. In the event of any such an incident the owner will be notified.

Whilst every effort will be made to contact the owner in the first instance, should Dolly's Pooch Coiffeur deem such an incident or any illness serious enough requiring veterinary treatment we will seek that treatment immediately for the safety of your dog. The owner will be liable for all related veterinary expenses should the need arise. The signing of this disclaimer accepts responsibility for all medical expenses and or any necessary veterinary care provided including but not limited to any such damage caused to our salon by your dog.

In signing this disclaimer I acknowledge that I am the legal owner of the pet(s) for which services are being rendered.

Clients accept that photographs of their pet may be used by Dolly's Pooch Coiffeur website and social media unless specifically advised, in writing, not to do so.

Please discuss any concerns or questions you may have with your groomer prior to proceeding.

Name..... Signature

Date.....

Dolly's Pooch Coiffeur

